

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2023/2024 ACADEMIC YEAR FIRST YEAR FIRST SEMESTER

SCHOOL OF BUSINESS AND ECONOMICS MASTERS IN BUSINESS ADMINISTRATION

COURSE CODE: MBA 8102
COURSE TITLE: MARKETING MANAGEMENT

DATE: 7/2/2024 TIME: 1100-1300 HRS

INSTRUCTIONS:

Answer Question **ONE** and any other **THREE** questions

Question 1:

- a) What, in your understanding is Marketing management and its important elements [2 marks]
- b) Marketers the world over have borrowed their marketing philosophies on the marketing evolutionary eras: discuss [6 marks]
- c) In marketing segmentation, a marketer must pay keen attention to the both segmentation criteria used and the basis for segmentation:

 Differentiate them [7 marks]
- d) Using a relevant example trace the life of a product in the market carefully advising on the strategies a marketer could use at each stage to remain afloat [10 marks]

Question 2:

In your own view, define the term marketing strategy and discuss five (5) marketing strategies that you would use in pricing [15marks]

Question 3:

Evaluate how Michael Porter's five forces model is used as a tool for industrial analysis. [15 marks]

Question 4:

Tunai has some four SBUs, analyze them using a relevant tool for SBU analysis and advise on the best strategies for each of these SBUs. [15 marks]

Question 5:

- a) The bank manager has assigned the marketing officers to conduct market research. Explain four (5) basic methods of collecting data in market research. [5 Marks]
- b) Discuss the key dimensions of consumer behavior [8 marks]

Question 6:

Strategic marketing planning is a process: discuss [15 marks]

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