

## **MAASAI MARA UNIVERSITY**

# REGULAR UNIVERSITY EXAMINATIONS 2023/2024 ACADEMIC YEAR FIRST YEAR FIRST SEMESTER

# SCHOOL OF BUSINESS AND ECONOMICS DIPLOMA IN HUMAN RESOURCE MANAGEMENT

**COURSE CODE: HRD 001** 

COURSE TITLE: HUMAN RESOURCE MANAGEMENT 1

DATE: 6/2/2024 TIME: 0830-1030 HRS

#### **Instructions:**

Answer question ONE and any other **TWO** questions.

The marks given in brackets are indicative of the weight given to each part of the question.

#### **QUESTION ONE**

- a) Explain the following terms
- i. Human resource management?

(1mks)

ii. Manpower planning

(2mks)

- b) Explain the challenges faced by manager in placement process. (6mks)
- c) Agnes is a new employee in XZ Company, as the manager explain job orientation process in order to ensure she fits into the Company **(6mks)**
- d) Explain the need for management and disposal in a food production Company. (5mks)
- e) With relevant examples explain the types of employee's relations and its importance in an organization (10Mks)

#### **QUESTION TWO**

- a) Lulu is a manager in XYZ Company, advice her on reward process that can be employed in her Company. (10mks)
- b) Explain the different methods used in training and development.

(10mk)

### **QUESTION THREE**

- a) Explain the process managers should follow in man power planning in the organization (10mks)
- b) With good explain the challenges faced in man power planning (10mks)

### **QUESTION FOUR**

- a) Explain the importance and principles of job placement in the organization (10mks)
- b) What are the principles of placement a human resource manager can follow, to ensure proper placement of employees in an organization? (10 marks)

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