



MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS

2022/2023 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER

**SCHOOL OF ARTS, HUMANITIES, SOCIAL SCIENCES
AND CREATIVE INDUSTRIES**

**DIPLOMA IN CRIMINOLOGY AND PENOLOGY, SOCIAL
WORK AND COMMUNITY DEVELOPMENT AND
CERTIFICATE IN SOCIAL WORK**

COURSE CODE: CRM 100/DSS 1100/CAS 10

COURSE TITLE: COMMUNICATION SKILLS

DATE: 19/4/2023

TIME: 1430-1630 HRS

INSTRUCTIONS TO CANDIDATES

Answer Question ONE and any other TWO questions

This paper consists of THREE printed pages. Please turn over.

QUESTION ONE

- 1a.) Discuss the etymology and key components of communication **(8 marks)**
- b.) Discuss the importance of communication to a student pursuing a social science programme **(6 marks)**
- c.) Using relevant examples, explain any four types of libraries **(8 marks)**
- d.) Elucidate the various types of essays by formulating valid topics for each type respectively **(8 marks)**

QUESTION TWO

- 2a.) Discuss any five salient features of argumentative essays **(10 marks)**
- b.) Citation is the acknowledgement of the various sources that a scholar has used in coming up with their research findings. Of what importance is this process? Using the APA style of referencing, show how the following online work can be cited:

A book called: "Foundations of White-collar Crime" written in 2020 by James Anami, Newton Aketch, John Williams, Danson Kelly, Slim Sofa and Joe George. The work was published the same year by Educationists Publishers in Seychelles. The URL for accessing the book is [https://: www.ctrew-l-wtb/gr](https://www.ctrew-l-wtb/gr).

(10 marks)

QUESTION THREE

- 3a.) Briefly discuss the key activities to be undertaken by students before the day for a test **(10 marks)**
- b.) Summarize your understanding and application of the concept "documentation skills" **(10 marks)**

QUESTION FOUR

- 4a.) Regardless of one's field of expertise, modern scholars owe a lot to Benjamin Bloom. Justify **(10 marks)**
- b.) Discuss any five impediments to effective exchange of ideas and information among university students **(10 marks)**

QUESTION FIVE

- 5.) Using relevant examples, examine the main parts of speech and their applicability in English grammar. **(20 marks)**

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