MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR
THIRD YEAR FIRST SEMESTER

SCHOOL OF ARTS AND SOCIAL SCIENCES
BACHELOR OF ARTS IN POLITICAL SCIENCE.

COURSE CODE: PSA 3126-1
COURSE TITLE: E-GOVERNMENT AND PUBLIC SERVICE DELIVERY.

DATE: 9TH DECEMBER, 2022   TIME:1430-1630

INSTRUCTIONS TO CANDIDATES

Answer Question **ONE** and any other **TWO** questions

QUESTION ONE

a) Conceptualize the term E-government **(7 marks)**
b) Explain the concept E-governance **(6marks)**
c) Explain the features of E- governance **(7 marks)**

QUESTION TWO

Examine the Impact of internet use on government processes. **(15 marks)**

QUESTION THREE

Discuss E- government and related issues in Kenya. **(15 Marks)**

QUESTION FOUR

Discuss major policy issues involving internet and E- government **(15 Marks)**

QUESTION FIVE

Interrogate the objectives of E- government. **(15marks)**

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