



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS**

**2022/2023 ACADEMIC YEAR**

**FIRST YEAR FIRST SEMESTER**

**SCHOOL OF NATURAL RESOURCE, TOURISM &  
HOSPITALITY**

**COURSE CODE: NDTW 110**

**COURSE TITLE: COMMUNICATION SKILLS**

**DATE: 15<sup>TH</sup> DECEMBER, 2022**

**TIME: 1430-1630**

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**INSTRUCTIONS TO CANDIDATES**

**Answer Question ONE(Compulsory) and any other TWO questions**

*This paper consists of TWO printed pages. Please turn over.*

## **QUESTION ONE**

- a.) Critically examine the **SIX** distinct components of active listening  
(12 Marks)
- b.) With the aid of a well labelled diagram, explain the elements of communication  
(10Marks)
- c.) Demonstrate the barriers to effective listening in a lecturer hall. (8Marks)

## **QUESTION TWO**

- a.) Discuss the study plans that you might you to effectively gain from a study session.  
(12 Marks)
- b.) Explain any **FOUR** barriers to effective communication  
(8 Marks)

## **QUESTION THREE**

- a.) Discuss the different types of examination questions based on Bloom's Taxonomy  
(12Marks)
- b.) Using examples, discuss **FOUR** types of sentences based on their function  
(8 Marks)

## **QUESTION FOUR**

- a.) Explain the various information resources in the library (12Marks)
- b.) Discuss with illustrations the application of the SQ4R method of effective reading.  
(8 Marks)

## **QUESTION FIVE**

Imagine that you are the registrar in charge of academics at Maasai Mara University. You have realized that majority of the students are not attending classes. Write a memo reminding them of the importance class attendance. Attach copies to relevant officers.  
(20Marks)

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