



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2019/2020 ACADEMIC YEAR
SECOND YEAR SCECOND SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES
DIPLOMA IN SOCIAL WORK**

COURSE CODE: DSW 214

**COURSE TITLE: GENERALIST PRACTICE WITH
COMMUNITIES AND ORGANIZATIONS**

DATE: 11TH DECEMBER,2019

TIME: 0830-1030HRS

INSTRUCTIONS TO CANDIDATES

Answer Question **ONE** and any other **THREE** questions

*This paper consists of **FOUR** printed pages. Please turn over.*

QUESTION ONE

- a) Discuss in details fallacies to avoid when using critical thinking to arrive at decisions to problems using the analytical approach. **(5 marks)**
- b) Discuss the steps of conflict resolution that you can use to solve a disagreement between two neighboring communities over the use of natural resources **(5 Marks)**
- c) Evaluate the perspectives of the following social workers and determine which perspective most closely aligns with the unifying purpose of social work:
- i.** James Letoluo says the social work's unifying purpose is to facilitate social action that results in social change
 - ii.** Koriata Nadala believes that, as a social worker, his main focus of activity is providing advice to people with problems.
 - iii.** Benson Kisotu describes social work as including counseling and linking families with resources.
 - iv.** Chebet Bomet indicates that she helps individuals, groups, or communities to enhance their capacity for social functioning and to create societal conditions that support this goal **(7 marks)**
- d) Analyze the levels of intervention in the generalist practice **(6 mark)**
- e) Kimberly Kodak applies the ethics of social justice to her practice of empowerment-based social work. Which of the following is the not a characteristic of her thinking about the ethic of justice? **(2 marks)**

- i.** Clients should be aware of their rights to due process.
- ii.** Clients should have a voice in formulating policies.
- iii.** Clients should be involved in decisions about allocating resources.
- iv.** The ethic of justice relates to issues of dignity and worth but not to oppression.

QUESTION TWO

- a) Prepare a note on the generic roles of a social worker in Macro practice under the following:

- i. Resource Management**
- ii. Education**
- iii. Consultancy**

(10 marks)

- b) runs support groups for adolescent clients. Which role of a social worker does her work reflect? Explain.

(5 marks)

QUESTION THREE

Write short notes on

- a. Principles of community organization **(5 marks)**
- b. Community mobilization **(5 marks)**
- c. Skills of Community organization **(5 marks)**

QUESTION FOUR

- a) "Community Organization is not an end but a means for developing communities". Comment on this statement **(5 marks)**
- b) Describe the three traditional models of community organization used in the generalist practice. **(10 marks)**

QUESTION FIVE

- a) Mary Mwangangi facilitates a parenting group for young couples. This represents a(n) _____. Explain **(5 marks)**
- A.** a micro level intervention
- B.** a mezzo level intervention
- C.** a macro level intervention
- D.** working with the social work profession
- b) Critically examine the steps in the planned change process in initiating change at Macro practice. **(10 marks)**

QUESTION SIX

"Conflict can occur in an infinite number of ways in an unending array of contexts in micro, mezzo, and macro situations". Comment on this statement showing the pros and cons of conflict **(15 mark)**