

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2019/2020 ACADEMIC YEAR FOURTH YEAR FIRST SEMESTER

SCHOOL OF TOURISM AND NATURAL RESOURCE MANAGEMENT BACHELOR OF PARKS, RECREATION AND LEISURE MANAGEMENT (PRLM)

COURSE CODE: RLM 4103
COURSE TITLE: PERSONNEL
ADMINISTRATION IN PARKS, RECREATION &
LEISURE MANAGEMENT

DATE: 6TH DECEMBER 2019 TIME: 8.30-10.30AM

INSTRUCTIONS TO CANDIDATES

Answer ALL questions in section A and any other TWO in section B.

This paper consists of 2 printed pages. Please turn over

SECTION A: QUESTION ONE IS COMPULSORY (30 MARKS)

- 1a). Briefly discuss the fundamental principles and procedures of management. (10 marks)
- b). Explain the importance of staff motivation in the management of recreation and leisure. (10 marks)
- c). Briefly describe concepts of organizational behavior, accountability, interpersonal relations, and decision-making strategies. (10 marks)

SECTION B: ANSWER ANY TWO QUESTIONS (40 MARKS)

- 2). Discuss the importance of staff training in the management of recreation and leisure (20 marks)
- 3). Discuss the benefits of staff recruitment and selection in recreation and leisure management in Kenya. (20 marks)
- 4). Discuss the significance of ethical principles and professionalism in recreation and leisure management. (20 marks)
- 5). Discuss the principles and procedures of supervisory leadership in the management of recreation and leisure in Kenya. (20 marks)

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