

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2018/2019 ACADEMIC YEAR FIRST YEAR SECOND SEMESTER

SCHOOL OF BUSINESS AND ECONOMICS CERTIFICATE IN BUSINESS MANAGEMENT

COURSE CODE: CBM 06

COURSE TITLE: PRINCIPLES & PRACTICE OF

MANAGEMENT

TIME: 2.30PM-4.30PM

DATE: 23RD **APRIL 2019**

INSTRUCTIONS TO CANDIDATES

Answer questions ${\bf ONE}$ and any other ${\bf THREE}$ questions

QUESTION ONE (25 MARKS)

- a) Define the terms: Management, Administration, Organization, Planning and Control. (5 marks)
- b) Explain the characteristics of Management.

(5 marks)

c) i) With reference to the three Classical Theories of Management, clearly explain the contribution of the classical writers to management.

(6 marks)

ii) Explain with examples, four modern theories of management.

(4 marks)

- d) i) What do you understand by the following Management skills of management?
 - a. Technological
 - b. Humane
 - c. Conceptual
 - d. Analytical

(3 marks)

ii) How do they guide management as it carries out its activities?

(2 marks)

QUESTION TWO (15 MARKS)

a) Identify and explain five modern approaches to Management Practice.

(10 marks)

b) Identify, relate and differentiate the following practices in a business organization: management and planning.

(5 marks)

QUESTION THREE (15 MARKS)

- a) With the aid of illustrations, explain the effect of the five principles of management. (5 marks)
- b) Explain the control cycle as applicable in business organizations.

(10 marks)

QUESTION FOUR (15 MARKS)

a) Identify and clearly explain the composition and roles of the three levels of management in an organization.

(5 marks)

b) Explain the challenges faced by the Management Practice in a business organization.

(10 marks)

QUESTION FIVE (15 MARKS)

Planning is the number one and outstanding function of management. Discuss, giving relevant reasons. (15 marks)