

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2018/2019 ACADEMIC YEAR FIRST YEAR SECOND SEMESTER

SCHOOL OF BUSINESS AND ECONOMICS BACHALOR OF BUSINESS ADMINISTRATION

COURSE CODE: BCM 1207

COURSE TITLE: THEORY AND PRACTICE OF MANAGEMENT

DATE: 15TH APRIL 2019 TIME: 11.00AM -1.00PM

INSTRUCTIONS TO CANDIDATES:

Instruction: Answer Question ONE and any other THREE Questions

Question One.

a)

- i] Define the term management? [1 marks]
- ii] Managers must have specific skills and play certain roles in organizations if they are to inspire employees to meet organizational objectives; explain [8 marks]
- b) Trace the evolution of management thought, major theorists of the eras and the distinguishing features of each thought through at least four eras [8 marks]
- c) Describe the characteristics/elements of management [8 marks]

Question Two.

Evaluate the levels of management

[15 marks]

Question Three.

A chief executive officer cannot perform all the activities in organization; discuss the importance of the organizing function [15 marks]

Question Four.

Describe how Henri Fayol's 14 management principles have affected management of wildlife organizations today [15 marks]

Question Five.

Staffing is basically a dynamic process and is affected by a variety of factors: discuss [15 marks]

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