



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS  
2018/ 2019 ACADEMIC YEAR  
FIRST YEAR SECOND SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES  
DIPLOMA IN SOCIAL WORK**

**COURSE CODE: DSW 106**

**COURSE TITLE: MANAGEMENT AND ORGANIZATION  
DEVELOPMENT FOR COMMUNITY SERVICES**

**DATE: 15<sup>TH</sup> APRIL, 2019**

**TIME: 1430 - 1630HRS**

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**INSTRUCTIONS TO CANDIDATES**

**Answer Question ONE and any other TWO questions**

*This paper consists of TWO printed pages. Please turn over.*

**SECTION A: 30 MARKS**

1a) Define the following terms

- i. Community development
- ii. Development
- iii. Organizational development **(6 Marks)**

1b) Assess the relevance of Planning, Controlling, Staffing and Organizing in the management of Development Organizations **(14 Marks)**

1c) critically assess any **FOUR** of the Principles of Management and their relevance to Organizational Development **(10 Marks)**

**SECTION B: ANSWER ANY TWO QUESTIONS**

2 a) Examine the role of **FIVE** of the principles of Community development and their relevance in management of Community Development Organizations in Kenya today **(15 Marks)**

b) What is the role of the Community in service delivery in Kenya **(5 Marks)**

3 Examine any **FOUR** leadership styles and their role in organizational development in Kenya **(20 Marks)**

4 Describe in your own understanding the role of development organizations in sustainable community development **(20 Marks)**

5 a) Examine **challenges** facing service delivery in Communities **(5 Marks)**

b) Discuss the role of a Social worker in service delivery in Kenya **(10Marks)**

c) Briefly describe the main propositions of **Theory X** as outlined by Henry Fayol **(5 Marks)**

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