



# MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS**

**2018/2019 ACADEMIC YEAR  
FIRST YEAR FIRST SEMESTER  
EXAMINATIONS  
FOR THE DEGREE OF MASTER OF  
SCIENCE (MSc)  
IN  
INFORMATION SCIENCES  
SCHOOL OF SCIENCE AND INFORMATION  
SCIENCES**

**COURSECODE : INS 8103  
COURSE TITLE : MANAGEMENT OF  
INFORMATION RESOURCES,  
SYSTEMS AND SERVICES.**

**DATE: 16<sup>TH</sup> APRIL 2019**

**TIME: 8.30-11.30AM**

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INSTRUCTIONS TO CANDIDATES

- Question ONE (1) in Section “A “ is Compulsory (20 MARKS)
- Answer any Two (2) Questions from Section “B” (20 MARKS)

## **SECTION A**

Q1. Discuss the evolution of managerial thought in terms of management of information resources, systems and services.

**(20 marks)**

## **SECTION “B” ANSWER ANY TWO QUESTIONS FROM THIS SECTION**

Q2). Examine the strategic role of information services and organizational design in a well established firm in Kenya.

**(20 marks)**

Q3). Discuss the role of information and knowledge management in decision-making in institutions of higher learning in Kenya.

**(20 marks)**

Q4). Discuss and explain in detail the most important tools and technologies for safeguarding information resources.

**(20 marks)**

Q5). If you were developing a Business continuity Information System plan for a company, where would you start? Explain.

**(20 marks)**

Q6). Discuss the advantages and disadvantages of management of change in an organization.

**(20 marks)**

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