MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS
2018/2019 ACADEMIC YEAR**

**SCHOOL OF SCIENCE AND INFORMATION SCIENCES
UNIVERSITY EXAMINATIONS FOR THE DEGREE OF BACHELOR
OF SCIENCE (COMPUTER SCIENCE)**

THIRD YEAR FIRST SEMESTER UNIVERSITY EXAMINATION

COURSE CODE: INS 404

**COURSE TITLE: LEADERHIP AND MANAGEMENT IN
INFORMATION SCIENCE**

DATE: 4ᵀᴴ DECEMBER, 2018   TIME: 8.30 – 10.30 A.M

__INSTRUCTIONS__

**ANSWER QUESTION ONE IN SECTION "A" AND ANY OTHER TWO QUASTIONS
FROM SECTION "B" ILLUSTRATE YOUR ANSWERS WHERE NECESSARY.**

SECTION "A" COMPULSARY QUESTIONS

QUESTION, 1

1. Explain the following concepts of leadership and management practices.

  a) Leadership / Manager */* Legitimacy/ Integrity/ Democracy   *(10 marks)*

  b) The traits of an effective leader   *(4 marks)*

  c) Four leadership styles   *(4 marks)*

  d) The qualities of an effective leader   *(4 marks)*

  e) The Core Values of leadership   *(4 marks)*

  f) Contingency Theory   *(4 marks)*
  (Total 30 Marks)

SECTION "B" ANSWER ANY TWO (2) QUESTIONS FROM THIS SECTION

QUESTION, 2.   Explain the following:

  a) Why leadership is important in life   *(4 marks)*
  b) The Challenges encountered in leadership and management   *(4 marks)*
  c) The role of a leader in an organization   *(4 marks)*
  d) Why is leadership important for students   *(4 marks)*
  e) How you would motivate a team to improve performance   *(4 marks)*

QUESTION, 3

a.) What is the deference between leadership and management, **e**xplain 5 concepts that distinguishes leadership from management?   *(10 marks)*

b.) Explain at list five (5) theories of leadership and management you know and explain their core values in the managerial and leadership operational approach?   *(10 marks)*

QUESTION, 4

  a) The effective performance of your business will require solid management. What are the four (4) processes of effective management that will enable you achieve specific goals and objectives of your organization?   *(10 marks)*

  b) There are two distinct forces that dictates how to act within an organization: Culture and climate. How can you relate the two force in leadership and management, Discuss?
  (10 marks)

//END