



# MAASAI MARA UNIVERSITY

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## QUALITY MANAGEMENT SYSTEM BASED ON ISO 9001:2008

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### QUALITY POLICY STATEMENT

MMU/QP/MR/2013

VERSION: A

REVISION: 0

<b>Authorized by:</b> <u>Prof. David K. Serem</u> V.C.	<b>Sign:</b> 	<b>Date:</b> 4 <sup>th</sup> June 3, 2013
<b>Issued by:</b> <u>Prof. Gerald N. Kimani</u> MR	<b>Sign:</b> 	<b>Date:</b> 4 <sup>th</sup> June 3, 2013

### QUALITY POLICY STATEMENT

Maasai Mara University is committed to quality teaching, research, consultancy and community service for sustainable development through:-

- a) Maintaining academic excellence and professionalism in learning, teaching, research and innovation,
- b) Collaborating and benchmarking with other leading Institutions of higher learning for continual improvement,
- c) Providing customer friendly and market driven services by encouraging stakeholders feedback, and
- d) Recruiting and retaining qualified staff and continually enhancing their competence on emerging trends in relevant areas of specialization.

The University shall comply with all applicable requirements and continually improve the Quality Management System based on ISO 9001:2008.

The University top management shall ensure that established quality objectives and this policy are reviewed annually for continuing suitability.

Signed:

  
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Vice Chancellor

Date: 4<sup>th</sup> June 3, 2013