
Effects of Quality on Procurement Performance of Public University In Kenya

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Abstract

Public Procurement has been exposed to reforms and regulations. Procurement entities for getting technologically advanced goods and services that have no defects in a timely and effective manner. It is against this background that this study sought to determine the effects of quality procurement process on procurement performance. The study examined the effects of quality procurement process (orders adhering to specifications, adjusted orders, timely delivery and complete delivery) on procurement performance. Data were analyzed using a multiple linear regression model. The results indicated that quality procurement process (adjusted order, timely delivery, complete delivery and adherence to specification) were statistically significant predictors of procurement performance. The study concluded that the quality procurement process is dependent upon to procurement performance. In view of that, it is recommended that for better procurement performance, public universities should ensure that quality is enshrined in their procurement process.

Key Words: Quality Procurement Process, Procurement performance

