

MAASAI MARA UNIVERSITY

REGULAR UNIVERSITY EXAMINATIONS 2022 /2023 ACADEMIC YEAR SECOND YEAR FIRST SEMESTER

SCHOOL OF BUSINESS & ECONOMICS BACHELOR OF COMMERCE

COURSE CODE: BCM 2105
COURSE TITLE: PRINCIPLES OF MARKETING

DATE: 2ND DECEMBER, 2022 TIME: 0830-1030 HRS

INSTRUCTIONS:

- 1. Attempt questions one and any other three.
- 2. Do **NOT** write on this question paper

QUESTION ONE

a) What is market segmentation?

(2 mark)

b) Explain the four bases of market segmentation and their importance in marketing of goods and services

(8 marks)

c) Discuss the conceptual development (4 stages) of the marketing concept and its application on a company's operations

(10 marks)

QUESTION TWO

a) Discuss any five functions of wholesalers and distributers

(5 marks)

a) Like humans, a product is said to have a lifecycle. With the help of a diagram;

Label the four stages of a product life cycles

(10 marks)

QUESTION THREE

John your former classmate at maasai Mara University wants to buy a personal cal car for his 30th birthday. Explain to him the process that buyers go through a process when making buying decisions.

(15 marks)

QUESTION FOUR

You are a manager at Loita comp ltd, a manufacturer of household utensils in Narok town. Discuss the external factors which would influence the pricing of your products. (15 marks)

///END///