



# **MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS**

**2021/ 2022 ACADEMIC YEAR**

**FIRST YEAR SECOND SEMESTER**

**SCHOOL OF ARTS HUMANITIES SOCIAL  
SCIENCES AND CREATIVE INDUSTRIES  
DIPLOMA IN CRIMINOLOGY AND PENOLOGY**

**COURSE CODE: DSS 104**

**COURSE TITLE: INTRODUCTION TO PUBLIC  
ADMINISTRATION**

**DATE: 30<sup>TH</sup> MARCH, 2022**

**TIME: 1430-1630**

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**INSTRUCTIONS TO CANDIDATES**

**Answer Question ONE and any other TWO questions**

*This paper consists of TWO printed pages. Please turn over.*

## **QUESTION ONE**

(a) Define the following course related terminologies

- i. Public Administration **(3marks)**
- ii. Private Administration **(marks)**
- iii. De concentration **(3marks)**
- iv. Bureaucracy **(3marks)**
- v. Development Administration **(3marks)**

(b) Give elaborate distinctions between public and private administration.  
**(15marks)**

## **QUESTION TWO**

Discuss the four Approaches to the study of Public Administration.  
**(20marks)**

## **QUESTION THREE**

Analyze principles of civil service that guide public service delivery.  
**(20marks)**

## **QUESTION FOUR**

Assess various managerial techniques enshrined in Public Administration.  
**(20marks)**

## **QUESTION FIVE**

Examine Max Weber's contribution to the field of Public Administration and governance.  
**(20marks)**

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