



MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATION
2018/2019 ACADEMIC YEAR
SECOND YEAR FIRST SEMESTER**

**SCHOOL OF ARTS AND SOCIAL SCIENCES
DIPLOMA OF ARTS IN SOCIAL WORK**

COURSE CODE: DSW 201

COURSE TITLE: SOCIAL WORK WITH GROUPS

DATE: 29TH AUGUST, 2019

TIME: 0830 – 1030 HRS

INSTRUCTIONS TO CANDIDATES

- *Answer Question ONE (Compulsory) and any other TWO*
- *Question one carries 30 marks*
- *All other questions carry 20 marks each*

QUESTION ONE

- a) With a relevant example, explain the term conflict as used in social group work. **(2 marks)**
- b) Discuss some of the major causes of conflicts in a group. **(8 marks)**
- c) Discuss five ways of responding to conflicts. **(10 marks)**
- d) Discuss five steps followed in conflict resolution process. **(10 marks)**

QUESTION TWO

“Trecker identified ten principles of social group work”. Clearly discuss them. **(20 marks)**

QUESTION THREE

With relevant examples, assess the negative and positive impacts of a group to its members. **(5 marks)**

- (a) Discuss Tuckman’s five stages of group development. **(15 marks)**

QUESTION FOUR

- a) Examine the key roles of a social work in a group setting. **(10 marks)**
- b) “Social workers are said to be social engineers”. Discuss five skills based on the above statement. **(10 marks)**

QUESTION FIVE

- a) Explain what you understand by the term model as used in social work practice. **(2 marks)**
- b) Discuss any four features of each model of social group work. **(18 marks)**

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